

Devon Road Surgery

Date
1st February - 28th February 2015

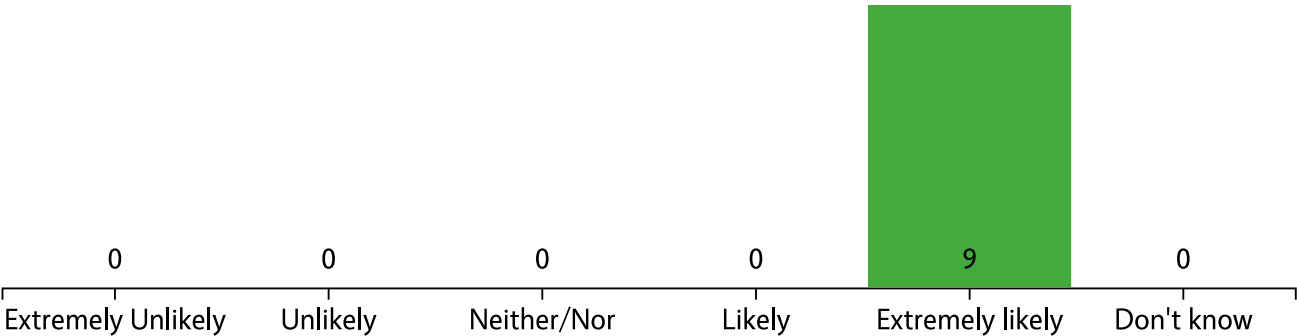
Average score this period



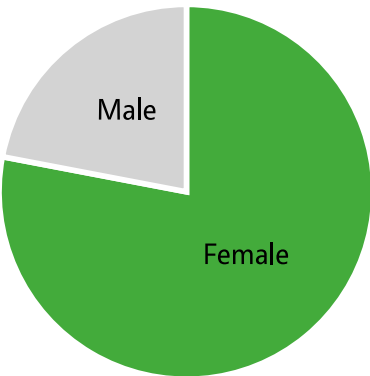
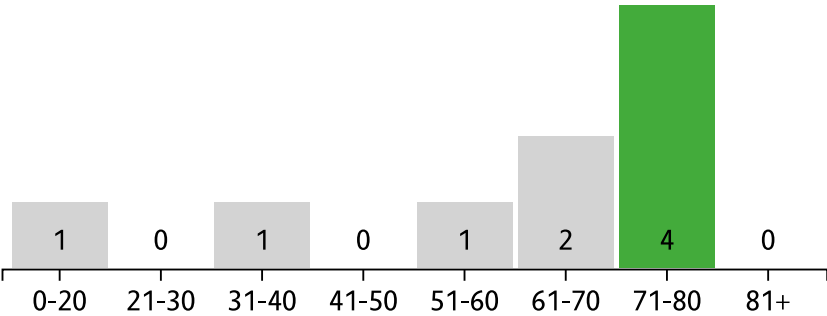
Reviews this period

9

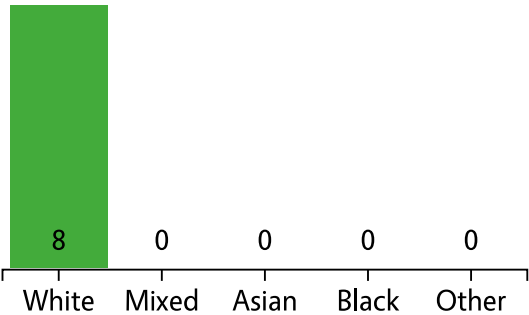
Reviews by score this period



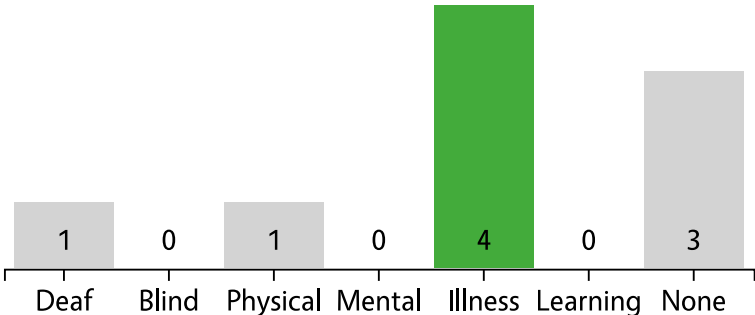
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: online

5

Involvement	4.00
Cleanliness	4.00
Staff	4.00
Appointment	4.00

Source: offline

very helpful- staff polite.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Brilliant felt comfortable
& listened to. Great
service.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

my appointment was on time. Reception polite.

Doctor welcoming and informative as to treatment.
No negatives at all.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

DR AUCKLOO IS VERY FRIENDLY AND APPROACHABLE. I HAVE BEEN SUFFERING WITH A SKIN CONDITION AND HE HAS TRIED EXTENSIVELY TO FIND A CURE.

THE WHOLE TEAM OF DOCTORS, RECEPTIONISTS, PHARMACISTS ARE ALL VERY PROFESSIONAL & HELPFUL

AS A FAMILY WE ARE ALL CARED FOR, AND RECEIVE FANTASTIC TREATMENT.

5

Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

WAS GIVEN A NEXT DAY
APPOINTMENT AND WENT IN
ON THE TIME GIVEN

5

Involvement	5.00
Cleanliness	5.00
Staff	4.00
Appointment	3.00

Source: offline

My doctor is always caring and
good at listening, I have had a
few medical conditions and he's
been very helpful.

I do however sometimes find it
difficult to get an appointment.

5

Cleanliness	5.00
Appointment	5.00

Source: offline

FIRST CLASS

COULD NOT ASK FOR BETTER!